



# IGI FSI

Customer Service Excellence Program  
integrated with single rater customer survey



# Who we are:

IGI FSI is a Packages Group company, pioneering in emerging technologies driven business solutions. Equipped with state of the art technology, IGI FSI can become your growth partner anywhere around the world.



Only integrated tool that comes with:

De- bottlenecking Customer service process

Customer survey based feedback mechanism

An integrated online Training



# Investment Required

125,000 PKR or 750 USD per person excluding taxes

Maximum 3 survey feeds per person.

50% mobilization advance required

187, Ali Institute of Education, First Floor, Main Ferozpur Road Lahore – 54000, Pakistan.

Ph: +924235465928-30

Email: [info@igifsi.com](mailto:info@igifsi.com)

Website: [www.igifsi.com](http://www.igifsi.com)